



FEMA

Durham Joint Field Office

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North Carolina

Recovery Fact Sheet

Navigating the Road to Recovery

- Public Assistance funding approved for state and local governments in North Carolina has surpassed \$100 million dollars for Hurricane Florence. The money helps reimburse government entities and certain non-profits for the cost of debris removal, emergency protective measures and permanent repair work to damaged or destroyed infrastructure.
- Total federal assistance approved for North Carolina's Hurricane Florence recovery has topped \$1.2 billion, including FEMA grants, National Flood Insurance Program payments, and U.S. Small Business Administration loans.

Hurricane Florence Recovery Update

Scope

- **34** counties designated for Individual Assistance
- **51** counties designated for Public Assistance (Categories A-G)
- All Hurricane Florence shelters closed Nov. 9 (peak population 21,272 on Sept. 15)
- Total state and federal resources approved: More than **\$1.2 billion**
- As of March 5, FEMA Individuals and Households grants: **\$128.3 million** approved for **34,563** homeowners and renters
 - Housing Assistance approved: **\$105.8 million**
 - Other Needs Assistance approved: **\$22.5 million**
- As of March 7, Direct Housing Units licensed in: **667**
- **Transitional Sheltering Assistance: 175** households with **513** household members checked into TSA-participating hotels.
- FEMA inspectors in the field: **5**
- FEMA inspections completed: 103,724 (99 percent) of 103,774 assigned
- As of March 4, U.S. Small Business Administration (SBA) disaster loans approved: **\$395.4 million** for **9,869** applicants
 - **\$331.9 million** in loans approved for **8,930** homeowners and renters
 - **\$63.5 million** in loans approved for **939** business owners
- The National Flood Insurance Program (NFIP):

- Estimated claims paid: **\$593.1 million**
- NFIP claims filed: **15,047**
- **\$101.8 million** in Public Assistance funding has been obligated for Hurricane Florence.

State Housing Recovery Centers

There are currently seven state housing recovery centers open to provide rental assistance, housing leads, and financial information. Below are their current locations and hours.

<i>County</i>	<i>Location</i>	<i>Hours</i>
Craven	2825 Neuse Blvd. New Bern, NC 28562	8 a.m. to 5 p.m. Mon. to Fri.
New Hanover	1241 Military Cutoff Road Wilmington, NC 28405 (Side entrance of the Northeast Library)	9 a.m. to 5 p.m. Mon. to Fri.
Robeson	Department of Social Services 120 Glen Cowan Rd. Lumberton, NC 28360	8 a.m. to 5 p.m. Mon. to Fri.
Jones	134 Office A Industrial Park Dr. Trenton, NC 28585	8 a.m. to 5 p.m. Mon to Fri.
Onslow	127 Center Street Jacksonville, NC 28546	8 a.m. to 5 p.m. Mon to Fri.
Pender	Shiloh Columbia Volunteer Fire 19170 U.S. Hwy. 421 Willard, NC 28478	8 a.m. to 5 p.m. Mon to Fri.
Pamlico	Bay River Commons 210 Vandemere Rd./Hwy 304 Unit C Bayboro, NC 28515	8 a.m. to 5 p.m. Mon to Fri.

SBA Economic Injury Disaster Loans

The deadline to return SBA economic injury disaster loan applications is **June 14, 2019**.

Transitional Sheltering Assistance (TSA)

The [Transitional Sheltering Assistance](#) program provides short-term hotel stays to survivors who were displaced from their homes and need shelter while they look for longer-term housing. Survivors will be notified of their eligibility through an automated phone call, text message, and/or email depending upon the method of communication they selected when they registered for assistance. Or call the disaster assistance helpline at **800-621-3362** or **800-462-7585 (TTY)**.

- TSA is available to eligible survivors in the following *nine* counties: Brunswick, Carteret, Columbus, Craven, Jones, New Hanover, Onslow, Pender or Robeson.

Direct Temporary Housing Assistance

FEMA is providing Direct Temporary Housing Assistance in **13** counties: **Bladen, Brunswick, Carteret, Columbus, Craven, Duplin, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender** and **Robeson**. Travel trailers and manufactured housing units are provided for eligible households displaced from their homes.

Sheltering and Temporary Essential Power (STEP)

The [Sheltering and Temporary Essential Power](#) (STEP) provides basic, partial repairs to make homes safe, clean and secure to help North Carolina homeowners with minor damage from Hurricane Florence get back in their home quickly. The deadline to request participation in the program has passed.

- Eligible residents in the following 12 counties may take advantage of the STEP program: Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Jones, New Hanover, Onslow, Pender and Robeson.

Disaster Tax Relief

Survivors of Hurricane Florence may qualify for tax relief from the Internal Revenue Service. Taxpayers may be eligible for deadline extensions to file returns or pay taxes, and may be able to claim qualified disaster losses. The IRS may waive fees and expedite requests from survivors. To download forms and publications, go to [IRS](#) or call **800-829-3676**. For general tax questions, call **800-829-1040**.

Unmet Needs

FEMA works closely with state, federal, faith-based and voluntary agency partners. Survivors who do not qualify for FEMA disaster assistance may call **2-1-1**, the statewide information and referral service for basic unmet needs—such as food or cleaning supplies and help to pay utility bills and child-care expenses.

Insurance Hotline

If you need help with your insurance claim or settlements, call the North Carolina Department of Insurance at **855-408-1212**. For more information, go to [NC Hurricane Claims](#).

Disaster Fraud Hotline

If you suspect fraud, waste, abuse or mismanagement of disaster relief operations, call the Disaster Fraud Hotline at 866-720-5721. Calls can be made anonymously and confidentially.

Public Assistance

Hurricane Florence

- FEMA's Public Assistance program provides grants to state, local and tribal governments, and to certain types of private nonprofit organizations so that communities can quickly respond to and recover from major disasters or emergencies.
- The following **51** counties are eligible to apply for all categories of Public Assistance: Alamance, Alleghany, Anson, Ashe, Beaufort, Bertie, Bladen, Brunswick, Cabarrus, Carteret, Chatham, Columbus, Craven, Cumberland, Dare, Davidson, Duplin, Granville, Greene, Guilford, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Madison, McDowell, Montgomery, Moore, New Hanover, Onslow, Orange, Pamlico, Pender, Person, Pitt, Polk, Randolph, Richmond, Robeson, Rowan, Sampson, Scotland, Stanly, Tyrrell, Union, Wayne, Wilson and Yancey.

Tropical Storm Michael

- The following **21** counties are eligible for all categories of Public Assistance for Tropical Storm Michael damage that occurred between Oct. 10 and 12, 2018, under declaration DR-4412-NC: **Alamance, Brunswick, Caswell, Chatham, Dare, Davidson, Davie, Forsyth, Granville, Hyde, Iredell, McDowell, Montgomery, Orange, Person, Randolph, Rockingham, Stokes, Surry, Vance, and Yadkin Counties.**